

About Redinet

Since 1996 Redinet has specialised in supplying and supporting client core IT infrastructures, the foundation of a successful business.

- Innovative managed hosted solutions
- Remote and telephone support
- Complimentary on premise services for in-house IT teams
- Additional support during projects, holidays
- Software licence and warranty management

Contact us

call: 020 8249 7000

email: sales@redinet.co.uk

www.redinet.co.uk

Our services



Managed IT services



Cloud Computing

Redinet offers a flexible range of managed IT and Cloud services designed to meet our clients specific requirements, enabling organisation to focus on their primary business.

Information technology is constantly evolving and we have the right infrastructure, tools and services to ensure our clients are able to achieve their goals in the most efficient and effective manner.

Redinet takes care of the IT infrastructure so you can concentrate on taking your business to the next level.

Cloud Services

Advertising and Marketing Agency

Redinet provide managed hosting services and 3rd line technical support for this agency. We host intensive SQL platforms for data warehousing and outbound marketing services. We work with the customer to understand what compute resource their applications need to be able to give them the edge over their competitors and get deeply involved with performance and security metrics. Ultimately this helps them generate profit for their clients.

Independent Hotel Chain

Redinet have been providing hosted email services to this customer for 3 years. They have around 1000 email users and had a requirement for a dedicated setup rather than using a multi-tenancy environment. We built a multi datacentre resilient Microsoft Exchange platform for them with full anti-spam and archiving services. We then worked with them to migrate all mailboxes from an old on-premise Microsoft Exchange environment into our cloud. We look after the infrastructure and let the customer administer the users/ distribution groups.

Procurement

Luxury Hotel Chain

Redinet have been working with this 650 user, 20 site London based hotel chain to provide consultancy and procurement services. This ranges between security across all sites with site to site secure VPNs for failover and disaster recovery, server consolidation, core and edge networking, wireless solutions and telecommunications. We have been working with this customer since 2012 when we implemented a large core network upgrade. The partnership is ever growing and Redinet are becoming more involved in the support of the network.



Managed IT services

Central London Media Buying Agency

Redinet provide fully outsourced IT Services to this 150 seat organisation at their Central London headquarters. The service comprises of remote helpdesk along with weekly onsite engineer visits, management of all on-premise IT equipment, internet connectivity, IT Strategy and Cloud Services. This customer has been working with us since they were a start up in 2005. We love working with these guys and we've helped them through 3 office moves as they have grown in numbers. We get the fast paced, never enough environment and know that they think of Redinet as one of their team.

National Museum

Redinet provide remote 1st line support, onsite 1st/2nd line support and 3rd line technical support to this museum. They have 700 seats at multiple sites across London and the UK with complex networking and storage requirements. We have been supporting the museum for nearly 20 years and been involved in projects with them such as wireless installations, firewalls, SAN and virtualisation projects.

What do our clients say?



“ Redinet have been reliable, helpful, efficient and professional during the 5 years they have been our IT support provider. They have also helped with various new hardware projects in recent years as our company has expanded to new sites. I would have no hesitation in recommending them to any company looking for reliable 3rd party IT support. ”

Production & I.T. Manager
Luxury Clothing Manufacturer

“ We have been using Redinet for 10 years and are completely satisfied with the support, service and advice provided. They provide a friendly support service and are helpful in resolving IT issues quickly. From the staff answering the phone to the engineers “techies”, sales, accounts are all supportive and knowledgeable. I would happily recommend the services of Redinet anytime. ”

Finance Director
Entertainment Industry

“ We chose to work with Redinet based on their track record and proposed solution for resolving the issues we had in our network infrastructure. Throughout the project I’ve been impressed by both the technical expertise displayed by the team working on the project and the way that challenges have been overcome. The implementation was smooth and without any un-expected outages or downtime. I have every confidence in Redinet’s abilities and have been very happy with the original implementation and the ongoing support since going live. ”

Group IT Manager
Asset Management and Construction Industry

“ We have partnered with Redinet for nearly 5 years. Not only do they provide IT Support Services for our systems, we also have confidence to recommend their support services on to our client base. Where we have a project with a client and there is a requirement for IT Services ranging from Helpdesk Support, Infrastructure Upgrades or Cloud Services we recommend the Redinet team. We look forward to what the future holds with Redinet. ”

Managing Director
Telecommunications Company

“ Year in, year out, Redinet provide us with a first class IT service. Whenever we are troubled by technical difficulties in our office, their team of capable experts is always on-hand to deliver courteous and efficient support, ensuring our day-to-day business operations run smoothly. Their agents are always a pleasure to deal with and nothing ever seems beyond them. We wholeheartedly recommend Redinet to any SME or business looking to upgrade its IT setup. ”

Marketing Manager
Tea Trading Company

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